

****Terms and Conditions of Sale****

These terms and conditions apply to all purchases made through our webshop, based in Staden, Belgium. By placing an order, the customer agrees to these terms and conditions.

1. Product Information

All products offered for sale on our website are carefully described and displayed. We strive to represent the colors and details of the products as accurately as possible. Please note that slight color variations may occur due to screen settings.

Specific details and product features are listed in each product description. Examples and mockups are provided for illustrative purposes only.

2. Pricing

All prices are in euros (€) and include VAT. Shipping costs are shown separately during checkout.

Prices are subject to change without prior notice. However, the price of the product at the time of purchase will remain valid for that order.

3. Orders

Orders are confirmed via email. Placing an order indicates the customer's acceptance of the terms and conditions and the privacy policy.

We reserve the right to refuse orders in cases of suspicious or fraudulent activity.

4. Payment Terms

Payments can be made using the payment methods specified on the website (e.g., credit card, bank transfer, online payment platforms).

All payments must be completed in full before products are shipped.

5. Shipping and Delivery

We aim to ship all orders within 1-3 business days. Delivery times depend on the selected shipping option and destination.

Shipping costs are shown during checkout. Free shipping may be available for orders above a minimum purchase amount.

We are not responsible for delays caused by the shipping partner or by incorrect address information provided by the customer.

6. Returns and Refunds

Products can be returned within 14 days of receipt, provided they are unworn, unwashed, and in their original condition. Return costs are the responsibility of the customer.

To initiate a return, please contact our customer service via the email address provided on the website.

Upon receipt and inspection of the return, a refund will be issued to the original payment method. Shipping costs are non-refundable.

7. Warranty

We guarantee that our products are free from defects and meet quality standards. If a defect is found, please contact us within 14 days to discuss a solution (repair, replacement, or refund).

8. Liability

We are not liable for any damage resulting from the use of our products, except in cases of intent or gross negligence.

In the case of non-delivery or delay, our liability is limited to the value of the ordered products.

9. Privacy Policy

Your personal data will be treated with strict confidentiality and will only be used to process your order and related communication, in accordance with our privacy policy.

10. Complaints and Disputes

For complaints, please contact our customer service via the email address provided on the website. We strive to respond within 5 business days.

These terms are governed by Belgian law. Disputes will be submitted to the competent court in Belgium.

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By placing an order, you agree to these terms. For any questions, feel free to contact us via our contact page.